

Inferno Dance Complex Terms & Conditions



Contact: [infernodancecomplex@icloud.com]

1. Health & Safety

At Inferno Dance Complex the health, safety, and wellbeing of our students, staff, and visitors is our top priority. We are committed to providing a safe and supportive environment for all participants.

General Safety

- All teachers and assistants are trained in basic health and safety protocols and are responsible for maintaining a safe environment during classes.
- Equipment and studio spaces are regularly checked and maintained to reduce risk.
- Students must follow all teacher instructions and safety guidelines during class to prevent injury.

First Aid

- At least one qualified first aider is present during classes.
- Minor injuries (e.g. scrapes, bruises) may be treated with basic first aid. In the event of a more serious injury, emergency services will be contacted, and parents/guardians will be informed immediately.

- By enrolling, parents/guardians give permission for trained staff to administer first aid if needed.

Medical Conditions & Allergies

- Parents/guardians must inform the school of any medical conditions, physical limitations, learning needs, or allergies that may affect the student's participation or safety.
- This information must be provided during enrolment and kept up to date.
- Where necessary, a care plan may be required for students with specific medical needs.

Illness & Contagious Conditions

- Students who are unwell or have symptoms of a contagious illness (e.g. flu, COVID-19, conjunctivitis, stomach bugs) should not attend class until they are fully recovered.
- The school reserves the right to refuse entry to any student who appears unwell or poses a health risk to others.

Dress Code & Footwear

- Proper dancewear and appropriate footwear must be worn at all times to ensure safety and ease of movement.
- Long hair must be tied back, and jewellery should be removed or covered to reduce the risk of injury.
- Students not dressed appropriately may be asked to sit out of class.

Emergency Procedures

- Fire evacuation procedures are displayed at each venue and are explained to students periodically.
- In the event of an evacuation, staff will guide all students to the designated assembly point, and a full register will be taken.

Accident Reporting

- All incidents and accidents are logged and reviewed to identify any required safety improvements.
- Parents/guardians will be notified of any injury or incident involving their child, regardless of severity.

2. Drop off and collection:

- Students should arrive no earlier than 5 minutes before class begins.
- All students must be supervised by a parent or guardian until they enter the studio.
- Inferno Dance Complex is not responsible for supervising children who are dropped off early or not collected promptly after class.
- At the end of class, students will only be released to a recognized adult.
- Parents must collect dancers directly from the studio door entrance.
- If a parent allows their child to meet them elsewhere (e.g. car park or outside), Inferno Dance Complex cannot accept responsibility once the child leaves the designated



collection point.

- Please ensure your child is picked up on time to help classes run smoothly and avoid delays for following sessions.

3. Payment Policy


1. Booking & Payment Process

- All bookings and payments are handled through ClassForKids, our secure online booking platform.
- On the 1st of each month, ClassForKids automatically re-enrolls students based on the previous month's booking and sends a confirmation email to parents/guardians.
- To confirm your child's place, you must complete the booking and payment via the email link.
- A space is not secured until payment has been received.

2. Payment Deadline

- Please complete payment as soon as possible after receiving the monthly booking email to avoid losing your space.
- Places are offered on a first-come, first-served basis once the re-enrollment emails are sent.

3. Holidays / Planned Absences

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- If your child will be away for an upcoming month (e.g. holidays), you can notify us before the 1st of that month to avoid being charged.
 - Notice must be given by email or through ClassForKids messaging no later than the end of the previous month.
 - Late notice or missed classes without prior notice will still be charged.

4. Missed / Unattended Classes

- Unattended classes are non-refundable, regardless of the reason (e.g., illness, personal commitments).
- Class fees secure your child's place in the class — not their attendance.
- We encourage regular attendance to support your child's learning and progress.

5. Sibling Discount

- A sibling discount applies to all classes.
- This is automatically applied through ClassForKids at the time of booking.

6. Trial Classes

- Trial classes are available (subject to availability) and must be booked and paid for separately through ClassForKids.
- Booking a trial does not guarantee a space unless a full monthly booking is completed afterward.



7. Cancellations

- If you do not wish to continue, please inform us before the 1st of the month so you are not re-enrolled for the following month.
- Cancellations after the 1st may still be charged unless previously arranged with the school.

8. Refund Policy

- Once a monthly payment is made, no refunds will be issued for missed classes.
- Refunds are only considered in exceptional circumstances and at the discretion of the school management.

9. 1-1 Lesson Payment Policy

- Weekly payments are required to confirm and retain your reserved 1-1 lesson slot.
- Your child's slot is held exclusively for the month, so consistent attendance is necessary to keep the booking active.
- Missed lessons are non-refundable, regardless of the reason.
- If you give at least one week's notice, we will do our best to offer a slot swap, subject to availability.
- Slot swaps are not guaranteed, but we will always try to accommodate where possible.
- Ongoing non-payment may result in the slot being offered to another student.



4. Rewards & Behaviour Management

We use ClassDojo, a classroom management and reward system, to positively reinforce good behaviour, effort, and achievement in our dance classes.

ClassDojo Positive Points

- Students can earn ClassDojo points for demonstrating qualities such as effort, respect, teamwork, attendance, focus, progress, and positive attitude.
- These points are tracked and visible to students and parents (if invited to join the ClassDojo platform).
- Once a student reaches a set number of positive points, they will receive a small prize or reward, as part of our encouragement and motivation system.

Parental Involvement

- Parents will be invited to join our ClassDojo platform to track their child's achievements and progress.
- Participation in ClassDojo is optional but encouraged as a way to celebrate student success and maintain positive communication.

5. Media & Photography

- We may take photographs or videos during classes or performances for use on our website or social media.
- You will be asked to provide media consent upon registration. You can withdraw consent at any time in writing.



6. Changes to Terms

- We reserve the right to update these Terms & Conditions. You will be notified of any significant changes via email or ClassForKids.

By enrolling at Inferno Dance Complex, you agree to abide by the above Terms and Conditions.

For any questions, please contact us at:

Inferno Dance Complex

Infernodancecomplex@icloud.com

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